



Attorney
General's
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Mr P Burns

By email: symbolseeker999@gmail.com

5 February 2015

Dear Mr Burns

Thank you for your letter dated 3 February raising your concerns about the handling of the correspondence you previously sent to this office.

In line with our published complaints policy this will be investigated. Full details of the complaints procedure can be found on our website.

<https://www.gov.uk/government/organisations/attorney-generals-office/about/complaints-procedure>

We aim to respond to all complaints within 20 working days. We will therefore aim to respond to your complaint by 3 March 2015. If we are unable to complete a full investigation within this timescale we will write to you explaining why there will be a delay and the expected length of delay.

Yours sincerely

Nicola Saunders
Head of Business Support]