



## Whistleblowing

Notes

### 1. Overview

'Whistleblowing' is when a worker reports suspected wrongdoing at work. Officially this is called 'making a disclosure in the public interest'.

A worker can report things that aren't right, are illegal or if anyone at work is neglecting their duties, including:

- someone's health and safety is in danger
- damage to the environment
- a criminal offence
- the company isn't obeying the law (like not having the right insurance)
- covering up wrongdoing

### 2. How to 'blow the whistle'

The way a worker can 'blow the whistle' on wrongdoing depends on whether they feel they can tell their employer.

1. The worker should check their employment contract or ask human resources or personnel if their company has a whistleblowing procedure.
2. If they feel they can, they should contact their employer about the issue they want to report.
3. If they can't tell their employer, they should contact a [prescribed person or body](#).

A worker can only tell the prescribed person or body if they think their employer:

- will cover it up
- would treat them unfairly if they complained
- hasn't sorted it out and they've already told them

**Example** Laura knows the director of her bank is stealing clients' money - she reports it to the Financial Conduct Authority, not her employer.

There's a different [whistleblowing process in Northern Ireland](#).

### **3. Dismissals and whistleblowing**

A worker can't be dismissed because of whistleblowing. If they are, they can claim unfair dismissal - they'll be protected by law as long as certain criteria are met.

#### **Types of whistleblowing eligible for protection**

These are called 'qualifying disclosures'. They include when someone reports:

- that someone's health and safety is in danger
- damage to the environment
- a criminal offence
- that the company isn't obeying the law (like not having the right insurance)
- that someone's covering up wrongdoing

#### **Who is protected**

The following people are protected:

- employees
- agency workers
- people that are training with an employer, but not employed
- self-employed workers, if supervised or working off-site

You're also protected if you work in a school or sixth-form college, whether you're an employee or an agency worker.

NHS workers who work under certain contractual arrangements, eg certain GPs and dentists, are also protected.

A worker will be eligible for protection if:

- they honestly think what they're reporting is true
- they think they're telling the right person
- they believe that their disclosure is in the public interest

#### **Who isn't protected**

Workers aren't protected from dismissal if:

- they break the law when they report something, eg they signed the Official Secrets Act
- they found out about the wrongdoing when someone wanted legal advice ('legal professional privilege'), eg if they're a solicitor

Workers who aren't [employees](#) can't claim unfair dismissal because of whistleblowing, but they are protected and can claim 'detrimental treatment'.

## **Tribunals**

Workers dismissed for whistleblowing can go to an [employment tribunal](#) or an industrial tribunal in Northern Ireland.

If the tribunal decides the employee has been unfairly dismissed, it will order that they are:

- reinstated (get their job back)
- paid compensation

A tribunal judge can reduce any compensation awarded by 25% if they find the person has acted dishonestly.

A whistleblower who is bullied at work will also be able to bring a claim to the employment tribunal against their employer or colleagues.

## **Whistleblowing abroad**

Workers are protected from unfair treatment even if they blow the whistle on something that happened abroad. This includes when a different country's law has been or will be broken.

Last updated: 28 January 2015



Department  
for Business  
Innovation & Skills

**BLOWING THE WHISTLE TO A  
PRESCRIBED PERSON**

List of prescribed persons and  
bodies

JANUARY 2015

# Blowing the whistle to a prescribed person

## Introduction

The prescribed persons list.

If you decide to blow the whistle to a prescribed person rather than your employer, you must make sure that you have chosen the correct person or body for your issue. For example, if you are blowing the whistle on broadcasting malpractice you should contact the Office of Communications.

Below is a list of the prescribed persons and bodies who you can make a disclosure to. There is also a brief description about the matters you can report to each prescribed person.

In addition, you could also blow the whistle to your legal adviser, in the course of obtaining legal advice, or to a member of the House of Commons about any matter specified in the Public Interest Disclosure (Prescribed Persons) Order 2014. You can get the contact details for any Member of Parliament at the following link: <http://www.parliament.uk/mps-lords-and-offices/>

More information on whistleblowing can be found on the GOV.UK website: [www.gov.uk/whistleblowing](http://www.gov.uk/whistleblowing)

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## Broadcasting and communication

### ***The Office of Communications (known as Ofcom)***

about the provision of electronic communications networks and services, broadcasting and the provision of radio and TV services; media ownership and control, and competition in communication markets.

Chairman  
The Office of Communications  
Riverside House  
2a Southwark Bridge Road  
London SE1 9HA  
Tel: 020 7981 3000  
Fax: 020 7981 3333  
[www.ofcom.org.uk](http://www.ofcom.org.uk)



## Business, finance or fraud

### ***Accounts Commission for Scotland***

about the proper conduct of public business, value for money, fraud and corruption in local government bodies in Scotland.

The Controller of Audit  
Accounts Commission for Scotland  
18 George Street  
Edinburgh EH2 2QU  
Tel: 0131 625 1500  
Email: [correspondence@audit-scotland.gov.uk](mailto:correspondence@audit-scotland.gov.uk)  
[www.audit-scotland.gov.uk](http://www.audit-scotland.gov.uk)

### ***The Audit Commission***

about the proper conduct of public business, value for money, fraud and corruption in public bodies.

The Audit Commission  
3<sup>rd</sup> Floor, Fry Building  
2 Marsham Street  
London SW1P 4DF  
Tel: 0303 444 8346  
[www.audit-commission.gov.uk/about-us/contact-us/whistleblowing](http://www.audit-commission.gov.uk/about-us/contact-us/whistleblowing)

### ***Audit Scotland***

about the proper conduct of public businesses in Scotland, including value for money, fraud and corruption in public bodies in Scotland.

The Director of Audit Review  
Audit Scotland  
18 George Street  
Edinburgh EH2 2QU  
Tel: 0131 625 1854  
Email: [correspondence@audit-scotland.gov.uk](mailto:correspondence@audit-scotland.gov.uk)  
[www.audit-scotland.gov.uk](http://www.audit-scotland.gov.uk)

### ***The Auditor General for Wales***

about the proper conduct of public business; value for money, fraud and corruption in public bodies in Wales.

PIDA Officer  
The Auditor General for Wales  
24 Cathedral Road  
Cardiff CF11 9LJ  
Tel: 01244 525980  
E-mail: [whistleblowing@wao.gov.uk](mailto:whistleblowing@wao.gov.uk)  
[www.wao.gov.uk/whistleblowers-hotline](http://www.wao.gov.uk/whistleblowers-hotline)

***The Auditor General for Scotland***

about the proper conduct of public businesses in Scotland, including value for money, fraud and corruption in relation to the provision of public services in Scotland.

The Auditor General for Scotland  
Audit Scotland  
110 George Street  
Edinburgh EH2 4LH  
Tel: 0131 625 1500  
Email: [correspondence@audit-scotland.gov.uk](mailto:correspondence@audit-scotland.gov.uk)  
[www.audit-scotland.gov.uk](http://www.audit-scotland.gov.uk)

***The Bank of England***

about functioning of clearing houses; inter-bank payment systems and securities settlement systems; and the treatment, holding and issuing of banknotes by the authorised banks (and their agents).

FMI Information  
Bank of England  
FMI Supervision Directorate, MG-SE-3  
20 Moorgate  
London EC2R 6DA  
Tel: 020 7066 9870

***Commissioners for Her Majesty's Revenue & Customs (HMRC)***

about the administration of UK taxes; the administration of national insurance and tax credits systems; Customs and border-related functions and criminal investigations.

HM Revenue and Customs  
Freepost NAT22785  
Cardiff CF14 5GX  
Tel: Freephone 0800 788 887  
Tax evasion hotline  
Fax: free fax 0800 783 0879  
Textphone: 0845 915 3296  
[www.hmrc.gov.uk](http://www.hmrc.gov.uk)

***The Comptroller and Auditor General***

about the proper conduct of public business, value for money, fraud and corruption in relation to the provision of public services.

The Comptroller and Auditor General  
National Audit Office  
157-197 Buckingham Palace Road  
London SW1W 9SP  
Tel: 020 7798 7999  
<http://www.nao.org.uk/contact-us/>

***The Director of the Serious Fraud Office***

about serious or complex fraud in England or Wales and civil recovery of the proceeds of unlawful conduct.

The Director of the Serious Fraud Office  
2-4 Cockspur Street  
London SW1Y 5BS  
Tel: 020 7239 7272  
Email: [confidential@sfo.gsi.gov.uk](mailto:confidential@sfo.gsi.gov.uk)  
[www.sfo.gov.uk](http://www.sfo.gov.uk)

***The Financial Conduct Authority (FCA)***

about the conduct of funds, markets, firms and individuals subject to Financial Services and Markets Act 2000, including banks, building societies, investment or insurance businesses and about the operation of mutual societies registered by the FCA under relevant legislation.

Intelligence Department (Ref PIDA)  
The Financial Conduct Authority  
25 The North Colonnade  
Canary Wharf  
London E14 5HS  
Tel: 020 7066 9200  
Fax: 020 7676 9727  
Email: [whistle@fca.org.uk](mailto:whistle@fca.org.uk)  
[www.fca.org.uk/site-info/contact/whistleblowing](http://www.fca.org.uk/site-info/contact/whistleblowing)

***Financial Reporting Council Limited and its conduct committee***

about matters relating to the independent oversight of the regulation of the accountancy, auditing and actuarial professions.

PIDA Officer  
Financial Reporting Council  
5th Floor Aldwych House  
71-91 Aldwych  
London WC2B 4HN  
Tel: 020 7492 2358  
Email: [whistleblowing@frc.org.uk](mailto:whistleblowing@frc.org.uk)  
[www.frc.org.uk](http://www.frc.org.uk)

***The Lord Advocate, Scotland***

about serious or complex fraud in Scotland.

The Head of the International and Financial Crime Unit  
Crown Office  
25 Chambers Street  
Edinburgh EH1 1LA  
Tel: 0131 226 2626  
Fax: 0131 226 6861  
Email: [ps\\_copfs@scotland.gsi.gov.uk](mailto:ps_copfs@scotland.gsi.gov.uk)  
[www.crownoffice.gov.uk](http://www.crownoffice.gov.uk)

**Prudential Regulation Authority**

about matters relating to the carrying on of deposit-taking business, insurance business, or investment business and the safety and soundness of persons authorised for such purposes.

Prudential Regulation Authority CSS (W/B)  
20 Moorgate  
London, EC2R 6DA  
Phone: 020 3461 8703  
Email: [PRAwhistleblowing@bankofengland.co.uk](mailto:PRAwhistleblowing@bankofengland.co.uk)

**Payment Systems Regulator**

about payment systems and the services provided by them.

Intelligence Department (Ref PIDA)  
The Financial Conduct Authority  
25 The North Colonnade  
Canary Wharf  
London E14 5HS  
Tel: 020 7066 9200  
Email: [whistle@fca.org.uk](mailto:whistle@fca.org.uk)

**Revenue Scotland**

about the administration of the devolved taxes in Scotland, (Land and Buildings Transaction Tax, and Scottish Landfill Tax)

Revenue Scotland  
Victoria Quay  
Edinburgh  
EH6 6QQ  
Email: [info@revenue.scot](mailto:info@revenue.scot)  
[www.revenue.scot](http://www.revenue.scot)

**The Secretary of State for the Department for Business, Innovation and Skills**

about fraud and other misconduct in relation to companies.

Companies Investigation Live  
Intelligence Hub  
Investigation and Enforcement Services  
Insolvency Service  
3rd Floor, Cannon House  
18 Priory Queensway  
Birmingham B4 6FD  
Tel: 0845 601 3546  
Email: [Intelligence.Live@insolvency.gsi.gov.uk](mailto:Intelligence.Live@insolvency.gsi.gov.uk)  
[www.bis.gov.uk/insolvency](http://www.bis.gov.uk/insolvency)

## Charities

### ***The Charity Commission for England and Wales***

about the proper administration of charities in England and Wales and of funds given or held for charitable purposes in England and Wales.

Charity Commission

Tel: 03000 669 197

[www.charitycommission.gov.uk](http://www.charitycommission.gov.uk)

### ***Office of the Scottish Charity Regulator***

about the proper administration of charities and of funds given or held for charitable purposes in Scotland.

Office of the Scottish Charity Regulator (OSCR)

2nd Floor

Quadrant House

9 Riverside Drive

Dundee DD1 4NY

Tel: 01382 220 446

Fax: 01382 220 314

Email: [info@oscr.gov.uk](mailto:info@oscr.gov.uk)

## Children's Interest

### ***Children's Commissioner***

about matters relating to the rights, welfare and interests of children in England.

The Office of the Children's Commissioner  
Sanctuary Buildings  
20 Great Smith Street  
London  
SW1P 3BT  
Tel: 020 7783 8330  
Email: [info.request@childrenscommissioner.gsi.gov.uk](mailto:info.request@childrenscommissioner.gsi.gov.uk)  
[www.childrenscommissioner.gov.uk](http://www.childrenscommissioner.gov.uk)

### ***Children's Commissioner for Wales***

about matters relating to the rights, welfare and interests of children in Wales.

Children's Commissioner for Wales  
Oystermouth House  
Phoenix Way  
Llansamlet  
Swansea SA7 9FS  
Tel: 01792 765600  
Fax: 01792 765601  
Email: [post@childcomwales.org.uk](mailto:post@childcomwales.org.uk)  
[www.childcomwales.org.uk](http://www.childcomwales.org.uk)

### ***Commissioner for Children and Young People in Scotland***

about matters relating to promoting and safeguarding the rights of children and young people in Scotland.

Scotland's Commissioner for Children and Young People  
85 Holyrood Road  
Edinburgh EH8 8AU  
Tel: 0131 558 3373  
Email: [inbox@sccyp.org.uk](mailto:inbox@sccyp.org.uk)  
[www.sccyp.org.uk](http://www.sccyp.org.uk)

### ***Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")***

about matters relating to regulation and inspection of establishment and agencies for children's social care services.

Ofsted  
Piccadilly Gate  
Store Street  
Manchester M1 2WD  
Tel: 0300 123 3155  
Email: [whistleblowing@ofsted.gov.uk](mailto:whistleblowing@ofsted.gov.uk)

***The National Society for the Prevention of Cruelty to Children (NSPCC)***

about matters relating to child welfare and protection.

NSPCC

Weston House

42 Curtain Road

London

EC2A 3NH

Switchboard: 020 7825 2500

Fax: 020 7825 2525

Email: [help@nspcc.org.uk](mailto:help@nspcc.org.uk)

## Consumer Protection

### ***Competition and Markets Authority***

about matters concerning the sale of goods or the supply of services, which adversely affect the interests of consumers; competition affecting markets in the United Kingdom.

Competition and Markets Authority  
Victoria House  
37 Southampton Row  
London  
WC1B 4AD  
Tel: 020 3738 6000

### ***Your local authority***

about compliance with the requirement of consumer protection legislation. You can find the contact details of the relevant local authority here: <https://www.gov.uk/find-your-local-council>



## Data Protection and Freedom of Information

### ***The Information Commissioner***

about compliance with the requirement of legislation relating to data protection and to freedom of information.

The Office of the Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow, SK9 5AF  
Tel: 0303 123 1113  
Email: [casework@ico.gsi.gov.uk](mailto:casework@ico.gsi.gov.uk)  
[www.ico.gov.uk](http://www.ico.gov.uk)

### ***The Scottish Information Commissioner***

about compliance with the requirement of legislation relating to freedom of information in Scotland.

Office of the Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
KY16 9DS  
Tel: 01344 464610  
Email: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)  
[www.itspublicknowledge.info](http://www.itspublicknowledge.info)

## Education

### ***Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")***

about matters relating to the regulation and inspection of establishment and agencies for children's social care services.

Ofsted  
Piccadilly Gate  
Store Street  
Manchester M1 2WD  
Tel: 0300 123 3155  
Email: [whistleblowing@ofsted.gov.uk](mailto:whistleblowing@ofsted.gov.uk)

### ***Office of Qualifications and Examinations Regulation***

about matters in relation to which the Office of Qualifications and Examinations Regulation exercise functions under the Apprenticeships, Skills, Children and Learning Act 2009.

Casework Manager  
Ofqual  
Spring Place  
Coventry Business Park  
Herald Avenue  
Coventry CV5 6UB  
Tel: 0300 303 3346  
Email: [Public.Enquiries@ofqual.gov.uk](mailto:Public.Enquiries@ofqual.gov.uk)  
Online reform form: [www.ofqual.gov.uk/complaints-and-appeals/whistleblowing/](http://www.ofqual.gov.uk/complaints-and-appeals/whistleblowing/).

## Environment and Pollution

### ***The Environment Agency***

about acts and omissions which have an actual or potential effect on the environment or the management or regulation of the environment including those relating to pollution, abstraction of water, flooding, the flow in rivers, inland fisheries and migratory salmon or trout.

National Customer Contact Centre  
P O Box 544  
Rotherham  
S60 1BY  
Tel: 03708 506 506  
[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)

### ***Office for Nuclear Regulation***

about matters which may affect the health and safety of individuals on a GB nuclear site; an authorised defence site; a new nuclear build site; and the health and safety of any member of the public in connection with the activities of persons at work on premises which are, or are on, such sites.

Office for Nuclear Regulation  
Building 4 Redgrave Court  
Merton Road  
Bootle  
L20 7HS  
Email: [ONRenquiries@onr.gsi.gov.uk](mailto:ONRenquiries@onr.gsi.gov.uk)

### ***The Scottish Environment Protection Agency***

about acts or omissions which have an actual or potential effect on the environment or the management or regulation of the environment, including those relating to flood warning systems and systems and pollution in Scotland.

Customer Service  
Scottish Environment Protection Agency  
Erskine Court Castle Business Park  
Stirling FK9 4TR  
Tel: 08456 124 124  
Email: [CustomerServices@sepa.org.uk](mailto:CustomerServices@sepa.org.uk)  
[www.sepa.org.uk](http://www.sepa.org.uk)

## Food standards

### ***The Food Standards Agency (FSA)***

about matters which affect the health of any member of the public in relation to consumption of food and matters which concern the protection of consumers.

Food Standards Agency  
Aviation House  
125 Kingsway  
London WC2B 6NH  
Tel: 020 7276 8829  
Email: [helpline@foodstandards.gsi.gov.uk](mailto:helpline@foodstandards.gsi.gov.uk)  
[www.food.gov.uk](http://www.food.gov.uk)

### ***Your local authority***

about compliance with the requirements of food safety legislation. You can find the contact details for the relevant local authority here: <https://www.gov.uk/find-your-local-council>

## Health and Safety

### ***The Health and Safety Executive***

about health or safety of individuals at work or the health and safety of the public that is work-related, in connection with those industries and work activities for which HSE is the enforcing authority.

Health and Safety Executive

Tel: 0300 003 1647

Online form: <http://www.hse.gov.uk/contact/raising-your-concern.htm>

[www.hse.gov.uk](http://www.hse.gov.uk)

### ***Your local authority***

about matters which may affect the health or safety of any individual at work or matters which may affect the health and safety of any member of the public arising out of or in connection with the activities of persons at work. You can find the contact details for the relevant local authority here:

<https://www.gov.uk/find-your-local-council>

## Healthcare

### **Care Quality Commission**

about matters relating to the provision of health and social care.

CQC National Customer Service Centre  
Citygate  
Gallowgate  
Newcastle upon Tyne NE1 4PA  
Tel: 03000 616161  
[www.cqc.org.uk](http://www.cqc.org.uk)

### **General Chiropractic Council**

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Chiropractic Council.

General Chiropractic Council  
44 Wicklow Street  
London WC1X 9HL  
Tel: 020 7713 5155  
Fax: 020 7713 5844  
Email: [regulation@gcc-uk.org](mailto:regulation@gcc-uk.org)  
Online complaint form: <https://www.gcc-uk.org/concerns/online-complaint-form/>

### **General Dental Council**

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Dental Council.

Fitness to Practise Team  
General Dental Council  
44 Baker Street  
London W1U 7AL  
Tel: 0845 222 4141  
Fax: 020 7009 2751  
Email: [fitnesstopractise@gdc-uk.org](mailto:fitnesstopractise@gdc-uk.org)  
[www.gdc-uk.org](http://www.gdc-uk.org)

### **General Medical Council**

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Medical Council.

General Medical Council  
Fitness to Practise Directorate  
3 Hardman Street  
Manchester M3 3AW  
Tel: 0161 923 6602  
Email: [practise@gmc-uk.org](mailto:practise@gmc-uk.org)

**General Optical Council**

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Optical Council.

Fitness to Practise team  
General Optical Council  
41 Harley Street  
London W1G 8DJ  
Tel: 020 7580 3898  
[www.optical.org](http://www.optical.org)

**General Osteopathic Council**

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Osteopathic Council.

Osteopathy House  
176 Tower Bridge Road  
London SE1 3LU  
Tel: 020 7357 6655  
Fax: 020 7357 0011  
Email: [regulation@osteopathy.org.uk](mailto:regulation@osteopathy.org.uk)

**General Pharmaceutical Council**

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Pharmaceutical Council.

Investigating Team  
General Pharmaceutical Council  
25 Canada Square  
London E14 5LQ  
Tel: 020 3365 3603  
Email: [concerns@pharmacyregulation.org](mailto:concerns@pharmacyregulation.org)

**Healthcare Improvement Scotland**

about matters relating to furthering the improvement in the quality of health care in Scotland.

Executive Office Business Manager  
Healthcare Improvement Scotland  
Gyle Square  
1 South Gyle Crescent  
Edinburgh EH12 9EB  
Phone 0131 623 4300  
[www.healthcareimprovementscotland.org](http://www.healthcareimprovementscotland.org)

***Health and Care Professions Council***

about matters relating to the registration and fitness to practise of health and care professional.

Health and Care Professions Council  
Park House  
184 Kennington Park Road  
London SE11 8BU  
Tel: 0845 300 6184  
[www.hpc-uk.org](http://www.hpc-uk.org)

***Monitor***

about the regulation and performance of NHS foundation trusts.

Monitor  
Wellington House  
133-135 Waterloo Road  
London SE1 8UG  
Tel: 020 3747 0000  
Email: [enquiries@monitor.gov.uk](mailto:enquiries@monitor.gov.uk)  
[www.nhsft-regulator.gov.uk](http://www.nhsft-regulator.gov.uk)

***National Health Services Trust Development Authority***

about the performance of English NHS trusts, including clinical quality, governance and management of risk.

The Contact Centre  
NHS Trust Development Authority  
Southside  
Victoria Road  
London SW1E 6QT  
Tel: 020 7932 1980  
Email: [ntda.enquiries@nhs.net](mailto:ntda.enquiries@nhs.net)

***Nursing and Midwifery Council***

about matters relating to the registration and fitness to practise of a registered nurse or midwife and any other activities in relation to which the Council has functions.

Nursing and Midwifery Council  
23 Portland Place  
London W1B 1PZ  
Tel: 020 7637 7181  
Email: [whistleblowing@nmc-uk.org](mailto:whistleblowing@nmc-uk.org)  
[www.nmc-uk.org](http://www.nmc-uk.org)



**Welsh Ministers**

about the review of, and investigation into the provision of health care by and for Welsh NHS bodies.

Healthcare Inspectorate Wales  
Welsh Government  
Rhydycar Business Park  
Merthyr Tydfil CF48 1UZ  
Phone: 0300 062 8163  
Fax: 0300 062 8387  
E- mail: [hiw@wales.gsi.gov.uk](mailto:hiw@wales.gsi.gov.uk)  
[www.hiw.org.uk](http://www.hiw.org.uk)

## Landlords

### ***Homes and Communities Agency***

about the regulation of registered providers of social housing in England.

Fry Building  
2 Marsham Street  
London SW1P 4DF  
Tel: 0300 1234 500  
Email: [mail@homesandcommunities.co.uk](mailto:mail@homesandcommunities.co.uk)

### ***Registers of Scotland***

about matters relating to the registration of land or property in Scotland.

The Chair of the Audit Committee,  
Non-Executive Director  
RoS Secretariat  
Meadowbank House  
153 London Road,  
Edinburgh  
EH7 8AU  
Tel: 0131 659-6111  
Email: [rossecretariat@ros.gov.uk](mailto:rossecretariat@ros.gov.uk)

### ***Scottish Housing Regulator***

about social landlords' performance of housing activities; the registration of registered social landlords; and the financial well-being and standards of governance in Scotland.

Scottish Housing Regulator  
Highlander House  
58 Waterloo Street  
Glasgow G2 7DA  
Tel: 0141 242 5642  
Email: [shr@scottishhousingregulator.gsi.gov.uk](mailto:shr@scottishhousingregulator.gsi.gov.uk)

### ***Welsh Ministers***

about the regulation of registered social landlords in Wales.

Housing Directorate  
Welsh Government  
Cathay Park  
Cardiff CF10 3NQ  
Tel: 0300 0603300  
Email: [customerHelp@Wales.GSI.Gov.UK](mailto:customerHelp@Wales.GSI.Gov.UK)  
[www.wales.gov.uk](http://www.wales.gov.uk)

## Local authorities

### ***Public Services Ombudsman for Wales***

about breaches by a member or co-opted member of a relevant authority's code of conduct in Wales.

Public Services Ombudsman  
1 Ffordd yr Hen Gae  
Pencoed CF35 5LJ  
Tel: 0300 790 0203  
Fax: 01656 641199  
Email: [ask@ombudsman-wales.org.uk](mailto:ask@ombudsman-wales.org.uk)  
[www.ombudsman-wales.org.uk](http://www.ombudsman-wales.org.uk)

### ***The Standards Commission for Scotland and the Chief Investigating Officer***

about breaches by a councillor or a member of a devolved public body of the code of conduct applicable to that councillor or member in Scotland.

The Standards Commission for Scotland  
Room T2.21 Scottish Parliament  
Edinburgh EH99 1SP  
Tel: 0131 348 6666  
Email: [enquiries@standardscommission.org.uk](mailto:enquiries@standardscommission.org.uk)  
[www.standardscommissionscotland.org.uk](http://www.standardscommissionscotland.org.uk)

## Pensions

### ***The Pensions Regulator***

about occupational and private pensions.

The Pensions Regulator

Napier House

Trafalgar Place

Brighton BN1 4DW

Tel: 0845 600 7060

Email: [wb@tpr.gov.uk](mailto:wb@tpr.gov.uk)

[www.thepensionsregulator.gov.uk](http://www.thepensionsregulator.gov.uk)

## Police and justice

### ***Chief Executive of the Criminal Cases Review Commission***

about actual or potential miscarriages of justice in England and Wales.

Criminal Cases Review Commission  
5 St Philip's Place  
Birmingham B3 2PW  
Tel: 0121 233 1473  
Fax: 0121 232 0899  
Email: [complaints@ccrc.x.gsi.gov.uk](mailto:complaints@ccrc.x.gsi.gov.uk)  
[www.justice.gov.uk](http://www.justice.gov.uk)

### ***The Chief Executive of the Scottish Criminal Cases Review Commission***

about actual or potential miscarriages of justice in Scotland.

Scottish Criminal Cases Review Commission  
5th Floor, Portland House  
17 Renfield Street  
Glasgow G2 5AH  
Tel: 0141 270 7030  
Fax: 0141 270 7040  
Email: [info@sccrc.org.uk](mailto:info@sccrc.org.uk)  
[www.sccrc.org.uk](http://www.sccrc.org.uk)

### ***The Independent Police Complaints Commission***

about matters relating to the conduct of a person serving with the police.

Independent Police Complaints Commission  
P O Box 473  
Sale M33 0BW  
Tel: 0300 020 0096  
Email: [enquiries@ipcc.gsi.gov.uk](mailto:enquiries@ipcc.gsi.gov.uk)  
[www.ipcc.gov.uk](http://www.ipcc.gov.uk)

### ***National Crime Agency***

about matters relating to corrupt individuals or companies offering or receiving bribes to secure a benefit for themselves or others.

National Crime Agency,  
PO Box 58396  
London  
NW1W 9SB  
Tel. 020 7238 2626  
Email: [public.complaints@nca.x.gsi.gov.uk](mailto:public.complaints@nca.x.gsi.gov.uk)

## Social care

### ***Care Council for Wales***

about matters relating to the registration of social care workers in Wales.

Care Council for Wales  
South Gate House  
Wood Street  
Cardiff CF10 1EW  
Tel: 0300 30 33 444  
[info@ccwales.org.uk](mailto:info@ccwales.org.uk)

### ***Care Inspectorate***

about matters relating to the provision of care services in Scotland.

Compass House  
11 Riverside Drive  
Dundee DD1 4NY  
Tel: 0845 600 9527  
Email: [enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

### ***Care Quality Commission***

about the provision of adult social care services in England.

CQC National Customer Service Centre  
Citygate  
Gallowgate  
Newcastle upon Tyne NE1 4PA  
Tel: 03000 616161  
[www.cqc.org.uk](http://www.cqc.org.uk)

### ***Health and Care Professions Council***

about matters relating to the registration and fitness to practise of health and care professional.

Health and Care Professions Council  
Park House  
184 Kennington Park Road  
London SE11 8BU  
Tel: 0845 300 6184  
[www.hpc-uk.org](http://www.hpc-uk.org)

***Healthcare Improvement Scotland***

about matters relating to furthering the improvement in quality of health care in Scotland.

Healthcare Improvement Scotland  
Gyle Square  
1 South Gyle Crescent  
Edinburgh EH12 9EB  
Tel: 0131 623 4300  
Email: [comments.his@nhs.net](mailto:comments.his@nhs.net)  
[www.healthcareimprovementscotland.org](http://www.healthcareimprovementscotland.org)

***Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")***

about matters relating to regulation and inspection of establishment and agencies for children's social care services.

Ofsted  
Piccadilly Gate  
Store Street  
Manchester M1 2WD  
Tel: 0300 123 3155  
Email: [whistleblowing@ofsted.gov.uk](mailto:whistleblowing@ofsted.gov.uk)

***Scottish Social Services Council***

about matters relating to the registration of the social services workforce in Scotland.

Scottish Social Services Council  
Compass House  
11 Riverside Drive  
Dundee DD1 4NY  
Tel: 01382 207101  
Email: [registration@sssc.uk.com](mailto:registration@sssc.uk.com)  
[www.sssc.uk.com](http://www.sssc.uk.com)

## Social services and child welfare

### ***Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")***

about matters relating to regulation and inspection of establishment and agencies for children's social care services.

Ofsted  
Piccadilly Gate  
Store Street  
Manchester M1 2WD  
Tel: 0300 123 3155  
Email: [whistleblowing@ofsted.gov.uk](mailto:whistleblowing@ofsted.gov.uk)

### ***The Scottish Social Services Council***

about matters relating to the registration of the social services workforce in Scotland.

Compass House  
11 Riverside Drive  
Dundee DD1 4NY  
Tel: 01382 207 101  
Email: [registration@sssc.uk.com](mailto:registration@sssc.uk.com)  
[www.sssc.uk.com](http://www.sssc.uk.com)

### ***Welsh Ministers***

about the inspection and performance assessment of Welsh local authority social services.

Welsh Government  
Cathays Park  
Cardiff CF10 3NQ  
Tel: English: 0300 0603300  
Tel: Welsh: 0300 0604400



## Tax

### ***Commissioners for Her Majesty's Revenue & Customs (HMRC)***

about the administration of UK taxes; the administration of national insurance and tax credits systems; Customs and border-related functions and criminal investigations.

HM Revenue and Customs  
Freepost NAT22785  
Cardiff CF14 5GX  
Tel: Freephone 0800 788 887  
Tax evasion hotline  
Fax: free fax 0800 783 0879  
Textphone: 0845 915 3296  
[www.hmrc.gov.uk](http://www.hmrc.gov.uk)

### ***Revenue Scotland***

about the administration of the devolved taxes in Scotland, (Land and Buildings Transaction Tax, and Scottish Landfill Tax)

Revenue Scotland  
Victoria Quay  
Edinburgh  
EH6 6QQ  
Email: [info@revenue.scot](mailto:info@revenue.scot)  
[www.revenue.scot](http://www.revenue.scot)

## Trade Unions

### *The Certification Officer*

about fraud and other irregularities, relating to the financial affairs of trade unions and employers' associations.

Certification Officer  
22nd Floor, Euston Tower  
286 Euston Road  
London NW1 3JJ  
Tel: 020 7210 3734/3735  
Fax: 020 7210 3612  
Email: [info@certoffice.org](mailto:info@certoffice.org)  
[www.certoffice.org](http://www.certoffice.org)

## Transport

### ***Civil Aviation Authority***

about compliance with the requirements of civil aviation legislation, including aviation safety and aviation security.

Secretary and Legal Adviser  
Civil Aviation Authority  
CAA House  
45-59 Kingsway  
London WC2B 6TE  
Tel: 01293 573190  
[www.caa.co.uk](http://www.caa.co.uk)

### ***Office of Rail Regulation***

about the provision and supply of railway services.

Office of Rail Regulation  
One Kemble Street  
London WC2B 4AN  
Tel: 020 7282 2000  
Fax: 020 7282 2040  
[www.rail-reg.gov.uk](http://www.rail-reg.gov.uk)

### ***The Secretary of State for Transport***

about consumer safety, compliance with requirement of merchant shipping law, including maritime safety and maritime security.

Chief Executive  
Maritime and Coastguard Agency  
Bay 3/30  
Spring Place  
105 Commercial Road  
Southampton SO15 1EG  
Tel: 023 8032 9277  
Fax: 023 8032 9122

## Utilities

### ***The Gas and Electricity Markets Authority (Known as Ofgem)***

about the generation, transmission, distribution and supply of electricity or the transportation, shipping and supply of gas through pipes, and the renewable generation of heat.

Whistleblowing Desk  
Ofgem Research and Information Centre  
9 Millbank  
London SW1P 3GE  
Tel: 020 7901 7011  
Fax: 020 7901 7378  
Email: [whistle@ofgem.gov.uk](mailto:whistle@ofgem.gov.uk)  
[www.ofgem.gov.uk](http://www.ofgem.gov.uk)

### ***Water Services Regulation Authority (known as Ofwat)***

about the supply of water and the provision of sewerage services in England or Wales.

Case Management Office  
Ofwat  
Centre City Tower  
7 Hill Street  
Birmingham B5 4UA  
Tel: 0121 644 7725  
Email: [casemanagementoffice@ofwat.gsi.gov.uk](mailto:casemanagementoffice@ofwat.gsi.gov.uk)  
[www.ofwat.gov.uk](http://www.ofwat.gov.uk)

### ***The Water Industry Commission for Scotland***

about the supply of water and the provision of sewerage services in Scotland.

Water Industry Commissioner for Scotland  
First Floor Moray House  
Forthside Way  
Stirling FK8 1QZ  
Tel: 01786 430200  
Email: [enquiries@watercommission.co.uk](mailto:enquiries@watercommission.co.uk)  
[www.watercommission.co.uk](http://www.watercommission.co.uk)



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