

From: [REDACTED] <[REDACTED]>

Date: Mon, 14 Jun 2021 at 16:24

Subject: Sir, A Help Request Please

To: <justinjohnston@lancsfirerescue.org.uk>

Dear Chief Fire Officer

I am Mr [REDACTED] T [REDACTED].

The Fire Service was, and remains, the nuts and bolts of my way of life; the fulfilment of all my boyhood dreams. Hard work was simply grist to my mill and I was successful enough to be awarded 'The Silver Axe' (Top Recruit) of my Recruits course No:16 in 1978.

In 1987 age 27. I survived a haemorrhagic brain haemorrhage, and against all odds, survived to make a full recovery and after satisfying both external and in-service medicals I returned once more as an operational Firefighter.

Some 18months later whilst residing at my Mum's I awoke after a night's sleep to what was the horror of a second haemorrhagic Cerebral Vascular Accident. All my hard work allied with my hopes and dreams of promotion were, once more, destroyed in an instance.

I subsequently spent 5 months in Royal Preston Hospital in ITU, HDU, and then latterly on an intensive physio ward. So once more I had set to, to respond to this next awful challenge which sometimes life just hands out. Later in 1992 I was medically discharged from LCFB as an operational Firefighter.

Following retraining in touch typing, which I initiated and paid for, in late 1994 I was successful in securing a vacancy at Brigade HQ as a 'FireConOp'.

However, the managerially unchecked misbehaviour of a female colleague, caused me great distress whilst attempting to learn this new stressful challenge and as a consequence I suffered and survived a 3rd CVA and was discharged *finally* on medical grounds.

A personal burden then, as now aged 62, which I have great difficulty with ever since.

Recently on the 19th April 2021 in a quieter moment, I decided to put my affairs in order because it seems I may predecease my Mother and so I sent a to-be-signed request asking for a full hard copy of my PRF including my pension records. **It was signed for at Registry on the 20th of April.**

Regardless of Covid, I had hoped as a disabled LCFB Veteran I would be treated as a special case. I never ask for assistance but dishearteningly I received neither the courtesy of an acknowledgment, nor a response.

Presumably, your civilian HR staff Mr.Warren and Ms.Jayne Hutchinson who deals with these matters had more important work to attend to I did not think I would need to re-address my Request but very disappointingly it seems I have to.

However, because of the importance and increasing necessity for me to have these documents, Sir, I ask for your personal intervention on this matter of great urgency.

Please personally confirm that you have received this email and that my application for my PRF records has been received and that you are willing to act on my behalf? If you were my BA partner today I would expect nothing less.

Yours in Comradeship,

Sincerely,

M [REDACTED] T [REDACTED]

Firefighter No:102 T [REDACTED] M.A